



Effective January 1, 2018, the following shipping fees will be applied.

Shipping costs continue to rise. With both UPS and Fed Ex raising their rates for residential deliveries and implementing new cost on midsize fees on packages over 48" and over 60" respectively. Freight carriers have also greatly increased their costs with added emphasis on shipments to residential addresses. In addition, cost to keep our in-house (Oxford House) delivery truck on the road has increased. Therefore; we will need to share a portion of these added costs with our customers. To ensure proper shipping and handling fees are assessed, we will be asking if the shipping address we have on file is commercial or residential. In cases of a drop ship, we will need you to communicate that information as well.

We appreciate your business. It is very important to us and remember each time we make a product you and your customers are employing 1 person here in the US for 1 hour. Again, Thank You for your business!!

Oxford House has a few lucky customers that get to enjoy the many benefits of having our "in-house" delivery service. These benefits include; limited issues with shipping damages, designated delivery days and a **HUGE SAVINGS** on shipping. To continue this delivery service, effective January 1, 2018 the following shipping and handling fees will be applied.

Oxford In-House Delivery Policy

Handling fee of \$4.25 per unit.

"Over size" - Shipments of 106" and over = \$25.00 per order in addition to handling fee.

Drop Ship fee - Additional fee of \$25.00 per order. Unless prior arrangements have been made with the delivery driver.

Standard Shipping Policy fees for any order you request to be shipped via Fed Ex or UPS to you or a drop ship location. Contact your sales representative or customer service for further details.

Thank YOU for your past business. We look forward to serving you in the new year.

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President,
Oxford House, Inc